



Energy Efficiency programs – Dominion East Ohio

The Office of the Ohio Consumers' Counsel has diligently worked, with environmental and other consumer advocates, to encourage Ohio's utility companies to offer energy efficiency programs to Ohio consumers. Increased utility costs have caused hardship for many Ohio residential consumers. By improving home efficiency and reducing usage a positive impact may be made on utility bills while allowing consumers to maintain comfortable indoor temperatures.

Dominion East Ohio has started to offer several options for their customers. Complete information about these programs is available through its Web site at www.dom.com or by phone at 1-800-362-7557.

Warm Choice

Customers at or below 200 percent of the federal poverty guidelines may request weatherization assistance through the Home Weatherization Assistance Program (HWAP). Customers apply for weatherization assistance when they apply for Home Energy Assistance Program. Dominion's Warm Choice program will cover all the costs to weatherize the customer's home. This includes an audit of the home to determine the areas where efficiency improvements are needed and then the contractors will take the necessary steps to ensure optimal levels of safety and efficiency in the home.

Home Performance with Energy Star Program

Home Performance with Energy Star® is a national Program from the U.S. Environmental Protection Agency (EPA) and the U.S. Department of Energy (DOE). The Program offers a comprehensive, whole-house approach to improving energy efficiency and comfort of homes, while helping to protect the environment.



Dominion East Ohio is working with its collaborative and the FirstEnergy collaborative to combine efforts for a program that provides a comprehensive natural gas and electric home performance program. Dominion intends to contract with GoodCents, an energy efficiency program developer. Negotiations are still taking place on the details of how and when this program will be offered.

Contractors participating in the locally sponsored Home Performance with Energy Star® Program can help you improve the home's energy efficiency. These specially trained contractors evaluate the home using state-of-the-art equipment and recommend comprehensive improvements that will yield the best results. The customer may choose all or some of the improvements and will sign a contract with the contractor. Contractors may offer some of the improvements at a reduced cost.

Residential Low-Income Pilot Program

This program assists low-income, low-usage natural gas customers by making lower rates available to eligible customers. Details outlining customer eligibility and the number of program participants are under development.

For additional information from the Office of the Ohio Consumers' Counsel:

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