



AT&T Deferred Billing

How does AT&T's deferred billing plan work?

An AT&T long-distance customer will receive a bill only when they have spent a total of \$30 in long distance; or three months have lapsed since their last long-distance bill.

At the end of the third month, regardless of a customer's total long-distance charges, a bill will be sent with the accumulated charges for the past three months. Customers who spend more than \$30 a month in long distance will continue to receive their regular monthly bill.

When will I pay for taxes and surcharges?

All applicable state and local taxes and surcharges will add up from month to month. Therefore, consumers could potentially see three months worth of these charges in a lump sum on one bill.

Will I be charged interest on the taxes and surcharges?

No. Consumers will only be billed for the actual cost associated with each state and local tax and surcharge times the number of months that have lapsed since they received their last long-distance bill.

How will I be affected by the billing policy?

Consumers that receive their long-distance statement with their AT&T local telephone bill will continue to receive the local portion on a monthly basis but will only see long-distance charges when \$30 has been spent or three months have passed. Since the beginning of July 2003, customers who are billed for their

AT&T long-distance service through a local company other than AT&T are not subject to deferred billing. For more information contact AT&T at 1-800-222-0300.

Does deferred billing affect local service customers?

No. Customers who have only AT&T local telephone service will not be affected by the policy. Consumers will continue to receive their regular monthly bill.

Can I continue to receive a bill each month?

Yes. Consumers who wish to receive a monthly long-distance bill need to call AT&T to be removed from the deferred billing plan. Consumers who want to stay on deferred billing do not need to do anything.

The Office of the Ohio Consumers' Counsel is an equal opportunity employer and provider of services.

For additional information from the Office of the Ohio Consumers' Counsel:

Call: 1-877-PICKOCC (1-877-742-5622) toll free or (614) 466-8574
Write: 10 West Broad Street, Suite 1800, Columbus, Ohio 43215-3485
E-mail: occ@occ.state.oh.us • Internet Address: www.pickocc.org