



Verizon Telephone Customers Extend Your Local Calling Area



In some areas of Ohio, customers who make telephone calls to local schools, county seats and even neighbors are charged hefty toll (long-distance) fees. Plans have been developed and implemented to help consumers avoid these charges and expand their local calling areas.

What is Verizon's Local Calling Plan?

Verizon's Local Calling Plan will enable local telephone customers to take advantage of local calling options, making many of their current Ohio toll calls more affordable. There are three Local Calling Plan choices:

- **Verizon Select Access:** Customers pay an additional \$1 per month and make calls for five cents per minute throughout the customer's local calling area. Contact Verizon or the OCC for a list of communities within your local calling area.
- **Verizon Favorite Access:** Customers pay an additional \$12 per month and have unlimited toll-free calling to other nearby communities within the customer's local calling area (within approximately 20 miles of your home.) Calls to all other communities within the local area would be charged at a five cents per minute rate.
- **Verizon Best Access:** Customers pay an additional \$20 per month and receive unlimited toll-free calling to other nearby communities within the customer's local calling area. Additionally, customers would receive 60 hours of toll-free calling per month within the entire local area. If calls are made in excess of 60 hours, a five cents per minute rate would apply.

Tips to select a calling plan

- **Evaluate your telephone bill.** Are there exchanges that you call more often than others? How many calls do you make per month? Do you need a plan that allows unlimited calling at a fixed price?
- **Evaluate your household needs.** Do you have children who call school friends or neighbors? Do you make a number of calls to family and friends? Are these calls currently assessed a toll charge?
- **Inform your household.** Talk about the calling plans with other household members. Once you have selected a plan make sure everyone knows what the plan allows.

The following areas have access to Verizon's Local Calling Plan.

Amesville Area:

Amesville, Athens, Barlow, Beverly, Byesville, Caldwell, Cambridge, Dexter City, Guysville, Letart Falls, Lowell, Lower Salem, New Concord, Pomeroy, Portland, Shade, Summerfield, The Plains and Watertown.

Brookville Area:

Brookville, Blanchester, Clarksville, Englewood, Farmers Ville, Gratis, Laura, Lewisburg, Liberty, Martinsville, New Burlington, New Lebanon, Phillipsburg, Port William, Sabina, Tipp City, Trotwood, Troy, West Alexandria, West Milton, Wilmington.

Cadiz Area:

Adena, Amsterdam, Bergholz, Brilliant, Bowerston, Cadiz, Cooperdale, Dillonvale, Flushing, Freeport, Harpster, Jewett, Knoxville, Marion Main, Marion Wilson, Morral, Nevada, Richmond, Scioto, Smithfield, Tiltonsville and Warsaw.

Celina Area:

Arlington, Carey, Celina, Celina South, Coldwater, Convoy, Forest, Fort Recovery, Jenera, Maria Stein, Mendon, Minster, Mount Blanchard, New Bremen, North Star, Ohio City,

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Rawson, Spencerville, St. Mary's, Wharton, Willshire, Yorkshire.

Hicksville Area:

Antwerp, Bryan, Bowling Green, Crestline, Edgerton, Edon, Evansport, Fayette, Galion, Grand Rapids, Haskins-Tontogany, Hicksville, Mccomb, Montpelier, Ney, North Baltimore, Payne, Pioneer, Scott, Sylvania, Van Buren, West Unity and Weston.

Medina Area:

Brunswick, Burbank, Chatham, Creston, Garrettsville, Grafton, Homerville, Lodi, Medina, Montrose, North Eaton, Oberlin, Seville, Sharon Center, Spencer, Valley City, Wadsworth, Wakeman, Wellington and Westfield Center.

New Philadelphia Area:

Baltic, Beach City, Berlin, Brewster, Bolivar, Carrollton, Dellroy, East Rochester, Hanoverton, Harlem Springs, Malvern, Mechanicstown, Mineral City, Minerva, New Philadelphia, North Georgetown, Paris, Strasburg, Sugarcreek, Wilmot and Winona.

Norwalk Area:

Ashland, Attica, Berlin Heights, Bloomville, Congress, Greenwich, Hayesville, Huron, Kelleys Island, Lakeville, Loudonville, Milan, Monroeville, New London, New Washington, North Fairfield, Norwalk, Perrysville, Plymouth, Polk, Red Haw, Republic, Savannah, West Salem, Willard.

Portsmouth Area:

Beaver, Chesapeake, Decatur, Felicity, Georgetown, Hammersville, Higginsport, Idaho, Jackson, Manchester, Mount Orab, Oak Hill, Peebles, Piketon, Portsmouth, Russellville, Seaman, Waverly, West Union.

Remainder of Exchanges:

Ashville, Baltimore, Catawba, Circleville, Mechanicsburg, Millersport, Morning Sun, North Oxford, Oxford, Plain City, Pleasantville, Resaca, Williamsport and Woodstock.

Highland and Sandusky Counties:

Bellevue, Bettsville, Clyde, Curtice-Oregon, Elmore, Genoa, Gibsonburg, Greenfield, Helena, Leesburg, Lynchburg, Marblehead, Mowrystown, New Marshfield, New Vienna, Oak Harbor, Pemberville, Port Clinton Main, Put In Bay, Sardinia, Sinking Spring and Wayne-Bradner.

Delaware and Hocking Counties:

Albany, Amanda, Ashley, Bremen, Cheshire Center, Delaware, Green Camp, Kilbourne, Larue, Laurelville, Logan, McArther, Ostrander, Prospect, Radnor, Rathbone, Richwood, Waldo, Wellston and Wilkesville.

The Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues and resolves complaints from individuals. To receive utility information, brochures, schedule a presentation or file a utility complaint, residential consumers may call 1-877-PICKOCC (1-877-742-5622) toll free in Ohio or visit the OCC Web site at www.pickocc.org.

The Office of the Ohio Consumers' Counsel is an equal opportunity employer and provider of services.

For additional information from the Office of the Ohio Consumers' Counsel:

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